

FACT SHEET

# REMOTE VIDEO INSPECTION CONNECTED COWORKER

Using mobile and smart devices to connect our worldwide expertise

**Advancing our expert inspection services using innovative technology that provides travel savings, reduces downtime, maintains business continuity and promotes collaboration.**

**70%** Productivity gain, measured in hours saved by technicians

**20%** Faster issue resolution time



### Applications

**Witnessing** — There are points in many inspection & testing plans (ITP) when Inspectors are required to witness a process or test being undertaken by another party. Using Intertek’s video enabled technology these can be executed remotely in circumstances where travel may be restricted or impractical.

Smart technologies are also used to live video stream inspections and audits for customers to remotely attend, following the Intertek Technical Specialist and directing them through each Inspection step.

Customers can interact with the Technical Specialist to ask questions and visualise the experience.

**Evidence** — The inspection process is recorded from the Technical Specialist’s perspective to be viewed at a later date by the customer.

This allows for a more detailed visualisation of the inspection process and an invaluable enhancement for the inspection or auditing process.

**Supervision** — Intertek Senior Inspector monitors multiple Technical Specialists from one location via a video link to maximise understanding and product knowledge, giving a more streamlined inspection experience and allowing for more efficient material expediting.

### Benefits

- Business continuity — inspections can still take place regardless of threat (weather, terrorism, travel restrictions & delays)
- Solution for clients with remote locations — increase inspection frequency to mitigate the risks of remoteness with greater visibility
- Enable “virtual” access during restrictions — when authorized access is limited, RVI gives eyes & ears
- Reduced carbon footprint by reducing travel of personnel
- Better well-being of inspectors and auditors through reduced travel fatigue

**While it is always preferable that in-person visits are undertaken to conduct a more thorough inspection process, sometimes there are situations where travel restrictions and remote locations mean that continuing the risk mitigation achieved by inspection needs to be adapted through flexible solutions.**

### Flexible Solutions

**SUPPLIER PREMISES**

**INTERTEK HPE VRG APP**  
Remote Camera Operator Smart Phone Enabled

**LIVE VIDEO STREAMING CONFERENCE WITH ENHANCED FEATURES FOR INSPECTION**

**Virtual Room**  
(10 participants maximum)

**OFFICE/HOME-BASED INSPECTOR AND/OR CLIENT**

**INTERTEK HPE MY ROOM VRG**  
Remote Viewing & Control of Virtual Visit

**FOR MORE INFORMATION**

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