

AGRIWORLD

# FULL OUTTURN GUARANTEE

An assurance service protecting you from unexpected costs related to weight discrepancies between loading and discharge.





**Our Full Outturn Guarantee (FOG) assurance service minimizes your exposure to financial loss through weight shortfalls. It is designed to give you total peace of mind, as it is custom-tailored to your specific needs. By partnering with us, you will benefit from our inspection experience, global presence and customer centric culture ready to assist 24/7.**

## Our Total Quality Assurance Proposition

We go beyond testing, inspecting and certifying products; we are a Total Quality Assurance provider. Through our global network of state-of-the-art facilities and industry-leading technical expertise we provide innovative and bespoke Assurance, Testing, Inspection and Certification services to customers. We are driven by our goal to never stop innovating to better service the needs of our clients. Our latest advance is our Total Quality Assurance proposition, recognising that today, with increasingly complex supply chains, our clients need a Total Quality solution that looks beyond critical Testing, Inspection and Certification services, to one that also provides Assurance on operating processes and quality management systems.

## Our Solution

Intertek offers Full Outturn Guarantee (FOG) service that covers weight discrepancies detected between the loading and discharge of a shipment. It's designed to give peace of mind by providing you with a complete insurance service package supported by our team's inspection experience and global presence.

We will take care of everything from supervision and inspection to local administration tasks, all included in a single premium. Intertek is a global operator with a reputation for delivering quality and value. Our risk management services are widely used by major trading houses to protect their interests worldwide.



Local presence with a global reach

## FOG Assurance Service

A shortfall in weight between loading and discharge can lead to huge financial losses, particularly for high value consignments. Shortfalls can occur for any number of reasons: errors in weighing and measurement, damage or theft.

Full Outturn Guarantee (FOG) protects you from the risk of incurring unknown costs related to weight discrepancies between loading and discharge. We supervise, certify and guarantee the outturn weight of your shipment, and reimburse the cost of any shortfall. The exact extent of cover depends on the terms of the policy you choose. To guarantee outturn weight we perform inspection at both loading and discharge.

We understand that weighing guidelines are goods-dependent and vary from country to country, and thanks to our global presence we have qualified inspectors located at the world's major ports ready to negotiate local regulations and account for the specific requirements of your cargo.

As an experienced inspection partner we can provide comprehensive on-site services including verifying weighbridge calibration, loading and discharge supervision and quantity inspection.

## The Advantages

- Our dedicated team of experts is taking care of all insurance aspects. This allows your operations to focus on day to day jobs without having to deal with underwriter's numerous requests
- Insurance claim settlements are drastically reduced
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- All guarantees and marine insurances are centrally managed in Geneva, Switzerland
- Our risk management services are widely used by major trading houses to protect their interests

## Our Promise

- Clear and standardised reporting of results
- Under pre-determined terms and conditions, Intertek guarantees that the weight recorded at the port of loading will remain the same at the port of discharge
- In case of shortage, the missing value will be reimbursed within a 30 day period

## Additional Assurance Services

- Charterer's Liability Cover
- Comprehensive Cover
- Other services can be added to your insurance and inspection package such as Marine Insurance and Transport Insurance

## FOR MORE INFORMATION



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