### FACILITY HEALTH MANAGEMENT PROCESS

# protek

### Initial Evaluation: Unoccupied Space

- Desktop review
- Initial site inspection
- Interview of building manager
- Data logger (optional)
- Baseline testing (optional)
- Classify facility type/occupancy
- Development of Assessment Protocol

# Initial Evaluation: Continuously Occupied Space

- Desktop review
- · Interview of building manager
- Initial site visit (Optional)
- Classify facility type/occupancy
- Development of Assessment Protocol

## Facility Health Assessment

- Occupant use patterns and distancing
- Cleanliness/sanitation
- High touch surface reduction
- HVAC, ventilation, controls including filtration
- Indoor air quality
- Staff training/communication plans
- Containment spaces (optional)
- Plumbing (optional)
- Water leaks/condensation (optional)
- Water quality (optional)
- Fire Life Safety (optional)
- Accessibility/ADA review (optional)
- Sustainability (optional)
- Completion of the score card

#### Compliance

#### **Non-Compliance**

### Remediation Phase

- Develop remediation scope of work
- Provide remediation guidance
- Provide list of vendors that can complete work (if needed)
- Spot check the remediation to verify completion
- Scheduling of re-assessment upon remediation completion.

#### **Compliance Reporting**

- Written compliance report
- Documentation of health risk reductions completed
- Entrance into certification process earned
- Recommendations for future considerations

#### 5-6

#### Certification

- Recommendation of certification by mandated reviewer.
- Evaluation of submission for compliance with certification
- Certificate of compliance issued
- Listing of facility on certification directory
- Re-certification criteria identified

#### 7-9

# Re-Certification and Follow Up Assessment

- Completion of annual assessment
- Listing updated
- Re-certification criteria identified

Phase 1: The process can be used for buildings that have maintained consistent occupancy and use, or for buildings that have been dormant for a period of time or changed use. The initial evaluation for buildings that were unoccupied or have a changed use/indoor environmental would typically require an initial site visit, while buildings with consistent, normal, occupancy and use, this initial evaluation would typically be a desktop review.

- Phase 2: The fundamental assessment requirements include occupant use, cleanliness, high touch surfaces, HVAC/controls/filtration/ventilation, air quality testing, training and communication plans, with many optional assessments that may be required based on desired level of performance or facility use/occupancy.
- Phase 3: If non-compliant elements are identified in Phase 2, owners who wish to achieve compliance and/or certification will choose to engage Intertek in one of several levels of participation in the remediation design and installation. We will develop the remediation plan, provide guidance and monitor remediation. The owner may implement remediation with their in-house team or contractors, or hire Intertek for turnkey design and remediation services.
- Phase 4: Once compliance is achieved, a report documenting compliance will be issued. Owners who desire certification will advance to the next phase.
- Phases 5-6: Recommendation of certification by technical reviewer prior to submission for compliance review by certification team. Evaluation of submission for certification and listing by certification team.
- Phases 7-9: Annual assessment and re-certification ensures that facilities have maintained compliance with the health management standards. After compliance is confirmed, certificates and listing will be updated by certification team