

Fact sheet

Hotel Security Training Courses

Security challenges in hospitality span physical threats, data risks, and guest vulnerability.

Targeted training will equip your teams to manage risks, ensure compliance, and foster a safe, trusted environment through practical, scenario-based courses aligned with industry standards.



Explore our various Security courses:

Security Manager Course

4 Hours | Certification Included

Covers essential security practices for the hospitality sector, including physical and information security, emergency preparedness, personnel management, security planning, and legal compliance. Emphasizes incident readiness, SOP implementation, and alignment with SecurityCheck standards.

For hotel security managers overseeing security operations and ensuring compliance.

Security Officer Course

3 Hours | Certification Included

Provides operational knowledge to maintain a safe environment and ensure legal and industry compliance. Covers patrols, perimeter control, emergency response, threat management, secure communication, information security, and theft prevention.

For frontline hotel security officers handling daily security tasks and incident response.

General Security Awareness Course

3 Hours | Certification Included

Trains staff to identify and respond to physical, digital, and guest-related security threats. Topics include access control, surveillance, guest confidentiality, emergency protocols, and suspicious activity reporting. Promotes a culture of shared safety responsibility.

For all hotel staff, regardless of role or department.

Lone Traveller Security Awareness Course

3 Hours | Certification Included

Focuses on safeguarding solo travellers, especially female guests. Covers arrival protocols, in-room safety, exploration support, team communication, and SOPs. Aligns with Intertek Cristal's SecurityCheck standard.

For frontline and supervisory staff interacting with solo travellers.

Vulnerable Traveller Security Awareness Course

3 Hours | Certification Included

Focuses on protecting vulnerable guests—solo, elderly, disabled, or high-risk—through inclusive service, safe infrastructure, and emergency protocols. Covers staff interaction, policies, vulnerability profiles, and scenarios.

For hotel staff and tour operators committed to accessible, respectful guest care.

FOR MORE INFORMATION

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 cristalstandards.com/training-elearning/cristal-learning-hub